



Masterline® Design & Mfg., Inc.

DESIGN SERVICES & PRODUCTS

41580 Production Dr. • Harrison Twp., Michigan 48045 • (586) 463-5888 • Fax (586) 463-8817

ORDERING INFORMATION

Ordering:

Specify model number. Be sure that fractions are written clearly so the dimension (i.e.: 3 ³/₄) is not confused with two dimensions (i.e.: 3 and ³/₄). Decimals may be used in model numbers in place of fractions for clarity. To insure that your order is processed correctly, we recommend that all telephone orders be confirmed in writing as soon as possible.

Special Items:

If you do not locate, in this catalog, the type or size adaptable to your particular requirement, send a print or sketch and we will be glad to quote the desired item for you. There is no charge or obligation for quoting special items. Any products, which are considered unique for a particular application, shall be considered "special items". These shall also include all shafts with lube holes, lube grooves, all shoulder screws, all spacers and tap pads.

Guarantee:

All Masterline products are guaranteed to be manufactured to catalog specifications and to be of quality workmanship. If for any reason you are not satisfied with the quality of our product, return any unused items for a full purchase price refund.

Prices:

Since this is an engineering and identification catalog, no prices are shown. Net prices will be quoted on request.

Deliveries:

Many items are kept in stock, however, because of the wide range of sizes and lengths in use, the particular size you need might not be in stock. We recommend that you allow three weeks for delivery. We will do everything we possibly can to meet your delivery requirements. Items requested to be put on "hold" after promised delivery date, will only be held for 30 days. After 30 days, stock items will be returned to stock and customer will be billed for 15% restocking charge. Special items will be shipped after 30 days and customer will be billed for full amount.

Terms:

Terms are net 30 days, subject to the approval of our credit department. All quotations, unless otherwise noted, are F.O.B. our plant.

Returned Goods:

Before we can accept the return of any goods, our consent must first be obtained. When goods are to be returned due to an error of the customer, delays of transportation companies, or other causes beyond our control, we can only accept their return with a charge of 15% and then only when goods are in saleable condition. Special items (as defined above) manufactured to customers specifications are described in this catalog, are non-returnable. In cases where errors are properly chargeable to us, we will readily accept their return without charge.

Note:

While utmost care was exercised in compiling the data contained herein, including cad files, we assume no responsibility for errors. We reserve the right to make changes without notice.

Quality Control:

The quality management system at Masterline Design & Mfg., Inc. conforms to ISO-9001:2000 and is registered through AQSR International, Inc.

All Parts Available In Inch And Metric.